



# COVID19 / CORONAVIRUS



## **THE FOLLOWING APPOINTMENTS WILL BE DISCONTINUED UNTIL FURTHER NOTICE**

1. New menopause appointments.
2. First fertility visits.
3. All routine smears (this will be kept under review).
4. Repeat contraceptive and menopause visits.

## **THE FOLLOWING APPOINTMENTS WILL CONTINUE AS NORMAL**

1. Patients with symptoms, eg. abnormal bleeding, period problems, etc.
2. Early Medical Abortion consultations.
3. Coil fits/Implanon removals and fits.
4. Repeat fertility bloods and any other repeat bloods.
5. STI screenings.

In order to protect you and practice social distancing, we are reducing by half the number of patients booked into each clinic, therefore we are now offering a telephone consultation to existing Well Woman patients who have attended the clinic in the last 6 months.

PLEASE SEE NEXT PAGE FOR MORE INFORMATION

**For telephone consultations to existing Well Woman patients, the following precautions and steps apply:**

- ◆ To avail of this, please contact the clinic directly and speak with our Receptionist, who will process payment and transfer you to a Clinic Doctor
- ◆ We will be applying a charge of €35 and will post the prescription to you (you cannot come into the clinic to collect it, and a prescription sent by email is not valid)
- ◆ If you are not an existing Well Woman patient, we regret that we cannot offer a telephone consultation for repeat prescriptions (as we do not have your medical history). Please contact us to arrange an in-clinic appointment.
- ◆ All Crisis Pregnancy and After-Abortion counselling appointment will be provided as telephone consultations. This applies to General Counselling also.

**We are keeping all of the above measures under review, and they may change depending on HSE or Government guidance and decisions, and on staff availability**

Additional hygiene and cleaning measures are in place, and please note that we may ask patients to wear a medical mask for some procedures. This is for the protection of both patient and clinician.

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During these extraordinary times, we also ask that you attend on your own and not to bring your partner and / or children with you.

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Please keep a close eye on our website and social media for ongoing service updates.

**Finally, please note that Well Woman is NOT a GP service and we cannot request COVID19 testing, or issue Medical Certificates for the purposes of accessing social welfare payments.**